

QUALITY AND ENVIRONMENTAL POLICY

Customer-oriented operations

Makron is a trusted partner to modernize industrial production processes. We support industrial companies to develop their business – from R&D and piloting to modernizations and boosting production efficiency. We improve productivity through automation and digitalization and build sustainable production and intralogistics solutions that adapt to future needs.

In the Makron Group, Makron Technology Oy is responsible for conveyor technologies. Makron Engineering Oy offers mechanical design and technical calculation services. Makron Automation Oy provides industrial automation solutions and services. Makron Estonia OÜ manufactures machinery for Makron's own deliveries and as a contract manufacturer for technology companies. Our customers include technology providers, industrial project suppliers, machine manufacturers, and production facilities.

Personnel

The company believes that its staff is its main resource in the development of its operations. We continuously develop the expertise and competencies of our personnel.

With the help of our qualified and motivated staff, we can meet our customers' expectations. Our reliable staff and state-of-the-art production and design equipment ensure the high quality of the systems and services we provide.

We pay special attention to occupational safety, job satisfaction and coping at work, as well as environmental matters. We continuously enhance our expertise in these areas with the support of the company's management.

Environment

Environmental responsibility plays a central role in today's industrial landscape. We closely monitor the impacts of climate change on our operating environment and markets. We strive to proactively adapt to changes in raw material availability and supply chains to ensure that our operations and our customers' processes remain competitive and sustainable.

We are committed to promoting sustainable development in our own operations by optimizing production and raw material consumption. We continuously develop and maintain our own technologies. We develop low-

emission solutions for our customers to help mitigate climate change. Our machinery manufacturing and modernization solutions enhance energy and material efficiency while extending the lifecycle of equipment and systems.

Partnership network

To support our operations, we have forged a network of carefully selected collaboration partners, which increases our ability to offer services to our customers. We continuously monitor, evaluate, and develop our collaboration with our partners.

We comply with standards and requirements

We are committed to continuous improvement and to this end, we actively develop and update our work practices, methods, and equipment to meet our customers' needs. We monitor and meticulously comply with laws, decrees and other official regulations that govern our operations.

Makron's machine manufacturing and electrical control cabinet manufacturing operations comply with international quality management standards. Makron Estonia OÜ's certified quality management system complies with the requirements of the standards ISO 9001:2015, ISO 14001:2015 and ISO 45001:2023. Makron Automation's management system complies with the requirements of the ISO 9001:2015 quality management standard and to some extent with the ISO 14001:2015 environmental management standard and the ISO 45001:2018 occupational safety standard. Makron Automation has been granted UL 508A and UL-CSA C22.2 certificates which give the right to manufacture industrial control panels approved in the United States and Canada.